SOLVE YOUR LEGACY SYSTEM DILEMMA. WE’LL MANAGE IT AS YOU MOVE AHEAD.

Maintaining existing legacy systems is a key obligation of any hospital IT Department during implementations of a new EHR. The transition to new technology must be seamless and uninterrupted; patient care and overall hospital operations cannot be disrupted or compromised. Security and privacy protections cannot suffer, and JCAHO and federal compliance efforts must remain consistent before, during and after the new implementation.

If your hospital prefers to dedicate its existing technical and application staff to the new EHR project, outsourcing legacy system management and sun setting may be the solution for you.

Phoenix will assume responsibility for leadership, support and operation of your legacy system, and help you seamlessly move to the new system at go-live. Components of our legacy system management capabilities include the following:

- We can move all or part of the old system operation off-site, including hosting its hardware platform.
- We can leverage our on-shore Service Desk operations to seamlessly provide support for the legacy system, the replacement EHR or both.
- We will assume interim responsibility for IT operations by assigning an experienced IT Director or CIO to manage the legacy systems and support activities like data migration and change management.
- We can design and lead your overall transition plan.
- We can provide short-term augmentation of your EHR implementation team to fill unexpected staffing gaps.

HIGHLIGHTS

We have successfully developed and executed project plans for legacy IT systems transition in many hospital environments with sunset objectives. In some cases we managed only the legacy systems; in others, we also managed the transition.

In every case, we have successfully retained all staff until IT operations ended or were transferred.

Examples include:

- hospitals transitioning to a new system
- hospitals that have been acquired or expect to be acquired
- hospitals transitioning to new outsourcing vendors
- hospitals undergoing or planning bankruptcy

For more information, contact: info@phoenixhealth.com